

A Message to Our Citizens

Town of Front Royal

January, February, March

2015



Your Town Council January 1, 2015

Mayor Timothy W. Darr

Councilman Hollis L. Tharpe

Councilman Bret W. Hrbek

Councilman Daryl L. Funk

Councilman Eugene R. Tewalt

Councilman John P. Connolly

Councilman Bebhinn C. Egger

A Vice Mayor will be elected by Council in January 2015.

FRAUD and SCAMS

All Town Energy Services Employees wear tan shirts with the Town of Front Royal emblem, blue pants and a white hard hat when pulling electric meters for non-payment. At no time will a Town employee ask for payment of any kind. If you are approached by someone demanding payment in person or over the phone, please ask for a call back number and verify with the Town that they in fact made the call. Please report all scams to the Police Department at (540)635-2111.

WATER METER ACCESS

If you have a water break emergency, after hours, weekends or holidays, please notify the Police Department immediately by calling (540)635-2111. **Only Virginia licensed and bonded plumbers or contractors, as well as authorized Town employees are permitted access.** All others shall be assessed a Tampering Fee of \$1,000.00

HOLIDAY LIGHTS CONTEST

The Town is sponsoring its first Annual *Holiday Lights Contest* through the Town's Facebook Page and the Town's Mobile App. Rules and regulations are available when you enter. Open to all Town residents. Prizes of utility credit for 1st, 2nd & 3rd place winners will be awarded to those who receive the most votes on Facebook.

REMINDERS

- A Time Capsule will be placed in the Front Royal Administration Building at 102 E Main Street on Mon., December 8 @ 6:00pm
- All Business Offices are **OPEN** all day on New Years Eve
- Christmas Trees will be collected on Wednesdays, January 7 & 14
- Yard Waste Collection ends January 14 and will resume March 25
- Business License Renewals are due March 1, 2014.
- Spring Clocks up March 8
- Utility Gifts and Visitor Center Gifts are Available all year! Visit the Visitors Center and/or Finance Dept for more information.



SNOW REMOVAL

During snow events the Town's goal is to provide emergency vehicle access; therefore, arterial roads (*Royal Avenue, Commerce Avenue, Shenandoah Avenue*) are a priority. Residential roads will be cleared thereafter. To clear the roads more effectively and efficiently we ask citizens to assist us by:

- Refraining from driving and parking off-street, if possible
- Waiting until your road is cleared to shovel your driveway as it may get plowed back in unintentionally. Trucks are not able to pick up plows for every driveway in Town.
- Not pushing snow into the street
- Removing snow from sidewalks adjacent to your property

Additional Reminders:

- Salt is applied first and plowing begins after approximately two inches of snow has fallen.
- Snow is sometimes piled up in a Town Right-of-Way. Crews will return at a later time to remove the snow.
- Staff /Crews have no authority to divert crews to your street

The Town realizes that snow events can be frustrating for you and your family. We will take every effort to clear the roads as quickly and efficiently as possible. We appreciate your patience.

ROYAL TROLLEY

Fare - .50¢

Weekdays South Loop — 8:30a—4:30p
Weekdays North Loop—9:00a—5:00p
Both Weekday Loops begin and end at the Visitors Center. Saturday and Sunday Routes begin and end at R-MA Circle for R-MA students — 1:00p—6:00p

To see the map and full schedule visit:
<http://www.discoverfrontroyal.com/>

To Contact by Phone:

Virginia Regional Transit (VRT)
1-877-777-2708 OR 540-341-3464
Visitors Center at 540-635-5788

FRONTROYALWORKS.COM

A Business Development and Assistance Website that provides a resource to existing and new businesses in Front Royal to assist with establish and expand their operations. You can learn how to:

- Develop a Business Plan
- Obtain Necessary permits
- Locate/operate a business
- Develop a marketing plan

It also Spotlights Front Royal business success stories that have operated for 10 years or more.

ESTIMATED READING of UTILITY BILLS

If the weather makes it difficult for the Town's Meter Readers to read water and/or electric meters, utility bills will be estimated. Water estimate is usually based on the prior month's consumption and electric is based on the same month the prior year. It is a case-to-case bases if a customer has not been at the property long enough for either estimate. More Information: Finance Dept (540)635-7799

TOWN OF FRONT ROYAL BUSINESS OFFICE CLOSINGS

Wednesday, December 24—Christmas Eve—Trash/Recycling will be collected Tues. Dec. 23
Thursday, December 25—Christmas Day—Trash/Recycling will be collected Fri., Dec. 26
Thursday, January 1—New Year's Day—Tash/Recycling collected Wed., Dec. 31
Monday, January 19—Martin Luther King, Jr. Day—Trash/Recycling collected Wed., Jan. 21
Monday, February 16—President's Day—Trash/Recycling collected Wed., Feb. 18

NO YARD WASTE COLLECTED ON HOLIDAY WEEKS

