



# A Message to Our Citizens



July, August, September 2013

## WATER, SEWER, REFUSE PROPOSED RATES

The Town is mandated to upgrade the water treatment process to further reduce disinfection by-product issues within the water system and to upgrade the wastewater treatment process to reduce nutrient loading discharged to the Chesapeake Bay. The Town has reduced expenses to operate the Solid Waste Management Enterprise to the minimum necessary to continue servicing the Town's customers. If approved by Council on 6/10/13, the rates will be

**Water Rates**  
Base Water (0-3,000 gallons) from \$7.54 to \$9.31 —Water per 1,000 after 3,000 gallons from \$6.47 to \$7.99

**Sewer Rates**  
Base Sewer (3-3,000 gallons) from \$13.10 to \$15.72 — Sewer per 1,000 after 3,000 gallons from \$11.27 to \$13.53

**Refuse Rates Monthly Charges**  
32-gallon container from \$11.00 to \$12.00 — 96-gallon containers from \$12.00 to \$13.75  
*For increases to connection charges, service rates for commercial/industrial laundries, and other charges pertaining to rates for water, sewer and refuse please visit the Town Website for Town Code Sections 134 & 85.*

Effective July 1, 2013

**ELECTIONS MOVED to NOVEMBER 2014**  
**On April 22, 2013, Town Council approved an amendment to the Town Code that moved the Mayor/Town Council elections to November in even years. Current Mayor and Council shall continue in office until December 31, 2014. The new terms will begin January 1, 2015. Note: up until this time elections were held in May of even years.**



**LOWEST ELECTRIC RATES**  
The Office of the Attorney General has identified the Town of Front Royal as the electric utility provider with the lowest residential utility rates in Virginia. The Town's rate of \$93.28 per 1000 kilowatt hour is the lowest. That is \$35.00 cheaper than the national average of \$128.29 per kilowatt hour. The Town Director of Energy Services, Joseph Waltz, has established a diversified energy portfolio for electric purchasing, which results in low, stable power acquisition costs both now and for a number of years into the future.



If you call before you fill your pool, sewer charges will not be charged for the amount of water being placed in the pool. Pool reading is \$15.00. — 635-7799

### 2013 CITIZEN SURVEY

Your input is vital to the customer service we provide. Available online at [www.frontroyalva.com](http://www.frontroyalva.com)  
— Deadline: June 29



### **Front Royal Business Offices will be CLOSED:**

Thursday, July 4 in observance of Independence Day—Trash/Recycling will be picked up Wednesday, July 3

Monday, September 2 in observance of Labor Day—Trash/Recycling will be picked up Wednesday, Sept. 4

Monday, October 14 in observance of Columbus Day—Trash/Recycling will be picked up Wednesday, October 16

There will be NO YARD WASTE PICKUP ON THESE WEEKS

If there are long periods of no rain, the Town may have to go into **WATER CONSERVATION**. The Town Manager will notify the public through the local radio, newspapers and website. You may also contact the Town Manager if you are concerned at (540)635-8007. The conservation requirements are based on the 14-day average stream flow of the South Fork of the Shenandoah River (*CFS-cubic feet per second*). All flows are monitored by the Town's Water Plant. There are four classifications of conservation (*Code Chapter 134-81*).

**VOLUNTARY:** The River flow drops below 400 CFS **MANDATORY:** The River flow drops below 340 CFS

**EMERGENCY:** The River flow drops below 240 CFS **WATER RATIONING:** The River flow drops below 200 CFS

Below are the suggestions for **Voluntary Water Conservation** which will change somewhat for each category as the Town Manager declares what classification the Town would be in:

- 1) Watering of shrubbery, trees, lawns, grass, plants, etc. from Town water supplies (except indoor plantings, greenhouse/commercial stocks and new plantings less than (1) year old) between the hours of 9:00am and 4:00pm.
- 2) Outdoor washing of automobiles, trucks, or other types of mobile equipment between the hours of 9:00am and 4:00pm, except from a bucket or other container not exceeding (3) gallons or at a commercial vehicle wash facility.
- 3) Watering of private streets, driveways, or other paved outdoor surface between the hours of 9:00a and 4:00pm.
- 4) Operation of any ornamental fountain, unless the water is recycled.
- 5) The filling of swimming pools and/or wading pools, except that filled pools may be topped off .
- 6) Serving drinking water in restaurants, except upon request

## The Town has Made it Easy and Convenient to Pay your Bills:

Online: [www.frontroyalva.com](http://www.frontroyalva.com) 24 hours/day

Night Drop Box: Behind 102 E Main St, 24 hours/day

Phone: Monday—Friday 8:00a—5:00p at (540)635-7799

Mail: Town of Front Royal, P.O. Box 1560, Front Royal, VA 22630

Walk in: 102 E. Main St. Monday—Friday, 8:00a-4:30p

Drive Thru: 102 E. Main St , Monday—Friday, 8:00a—4:30p, Saturday, 9:00a—12:00p (enter from Main St)

Union First Market Bank: Royal Plaza Shopping Center, Lobby, Monday-Thursday 8:30-5:, Friday 8:30-6, Saturday 9-12, Drive-Thru Monday-Friday 8-6, Saturday 9-12



## Celebrate the Town's 225th Anniversary

June 26—Sponsor of F.R. Cardinals Game — 225th items for sale

July 20—Warren Heritage 225th Historic Walking Tour

August 17—Opening of cornerstone at Town Hall @ 2:00pm

August—Traveling 225th exhibit begins — Locations TBD

September—Beer and Blues Festival (225th Booth)

October 10—BRAC "Our Town" art exhibit

**PURCHASE 225th MERCHANDISE AT VISITORS CENTER**



**Fireworks Display**  
in Town Limits  
needs approval  
from Town  
Council and the  
Warren County  
Fire Marshall



## **National Night Out**

Enjoy a family oriented night of games and information in Downtown Front Royal.

Sponsored by your local law enforcement.  
FREE admission. August 6 — 6:00p—9:00p

**HISTORICAL TIDBIT:** August 12, 1935 Council decided to have the corner stone laying for the Municipal Building (Town Hall) on Saturday, August 17 , 1935 @ 2:00pm with a private ceremony. *Minutes of 8-12-35*. Note: We will be opening this corner stone on August 17 , 2013 @ 2:00p. —78 years later on the same date and time!